

RYAN LEWIEN

UX Designer

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PROFILE

I am a highly driven software designer and developer with a passion for great experiences, strong leadership skills, and a love for creating high quality digital systems.

EXPERIENCE

UX Designer

NAB

Sept. 2021 - Present

- Leading & working across many Home Ownership UX initiatives at a time, including the rebuild of Broker Instant Pricing tool and forming the unified target journey for business home lending.
- **Key Learning:** user research, journey mapping, collaborative & iterative design, wireframing, and rapid prototyping.

Graduate (Technology & Digital Stream)

NAB

Feb. - Sept. 2021

- Built out strategy to improve our colleagues' technology delivery experience across NAB's Finance, Risk and People & Culture areas, working closely across delivery teams and executives.
- Seconded simultaneously in the UX team, creating wireframes and building out customer journey maps.
- **Key Learning:** Strategy in project delivery, and UX design.

Tutor & Learning Content Creator

The University of Melbourne

Jul. 2020 - Jun 2021

- Created teaching resources on user research methodologies, and guided four undergraduate teams through their capstone.
- **Key Learning:** Teaching & knowledge of user research methods.

Vacationer

Deloitte Digital

Nov. - Dec. 2020

- Worked on the front end of a large scale digital transformation project for EPA.
- **Key Learning:** Designing for corporate projects, JavaScript, SCSS and professional business workflows.

UI / UX Developer Intern

Digital First Australia

Jul. - Nov. 2020

- Performed UI design, UX evaluation, and software development.
- Created a SharePoint org chart WebPart in a team of three.
- **Key Learning:** UI / UX design, Figma, React, TypeScript, and SCSS.

DESIGN SKILLS

Figma, Adobe XD, Sketch 3 Years

User research interviews 2 Years

Journey mapping

Workshop planning & facilitation

Rapid prototyping & iteration

Invision

Loop11, Optimal Workshop 1 Year

DEVELOPMENT SKILLS

Java 5 Years

Javascript 3 Years

HTML & (S)CSS

MongoDB, Express, Handlebars

React, Python, C# 2 Years

AWARDS & ACHIEVEMENTS

Leaders in Communities Award

The University of Melbourne 2019

- Completed through volunteering in the University and the wider community, with additional personal development workshops.

Global Languages Scholarship

The University of Melbourne 2019

- Merit based scholarship, based on academic success in German.

Diversity Scholarship

UNIHack Hackathon 2019

DUX of German & Visual Communication Design

Box Hill High School 2015

Award for Academic Excellence

University of Melbourne Extension Program 2015

EDUCATION

Master of IT (Human-Computer Interaction)

The University of Melbourne 2020 - 2022 (Expected)

- **WAM: 90%**
- High Distinctions in all subjects including *Evaluating the User Experience*, *Fieldwork for Design*, and *Designing Novel Interactions*.
- **Key Learning:** UX design, evaluation & research, Agile processes, and advanced computing topics.

Bachelor of Science (Computing & Software Systems)

The University of Melbourne 2016 - 2019

- High Distinctions in subjects including *Usability Engineering*, and capstone *IT Project*, scoring **93%**.
- **Key Learning:** Extensive practical knowledge of programming, algorithms, and engineering.

Exchange Semester

Technical University of Berlin 2019

- Completed in both English and German.

NOTABLE PROJECTS

GazeHelp: Master's Capstone

Master of IT Jul. - Nov. 2020

- Designed and implemented eye tracking features in Photoshop. See video summary [here](#).
- Achieved a mark of **91%**. Demoted at the ETRA 2021 international eyetracking conference.

Pebblar Usability Study

Master of IT Feb. - Jun. 2019

- Evaluated the Pebblar trip planning web app using online tools such as Loop11 and Optimal Workshop's Chalkmark.
- Discussed the results with the startup's CEO

ESNLC Web Transformation

Elwood St Kilda Neighbourhood Learning Centre 2019

- Led the complete branding, design, and website overhaul for the community centre, working closely with the centre's management.
- Utilised Figma, PHP, Javascript & CSS.

EXTRA-CURRICULAR ACTIVITY

Pride Events Committee Member

NAB Pride Feb. 2021 - Present

- Led the *Pride Post-Its* initiative, sharing touching stories from queer and ally colleagues from across NAB.
- Ross McKewan and Susan Ferrier took part, and several post-its were posted on NAB's public social media.

Social & Communications Committee Member

NAB Graduate Committee Feb. 2021 - Present

- Organised and ran regular activities and social events for my fellow NAB graduates, including networking nights, virtual trivia, games nights and more.

Lead Designer

Computing & Information Systems Students Association (CISSA) Feb. 2020 - Sept. 2021

- Ran yearly 'Intro to UX' workshops. Created digital artwork for use by clients such as Microsoft, Canva and Deloitte. Led a team to rebrand the society with a coherent visual style.

President

Melbourne University Choral Society Aug. 2018 - Nov. 2020

- Led a committee to organise five large scale performances alongside the Royal Melbourne Philharmonic.
- Raised over \$21,000 for the choir by organising 46 paid Christmas carolling gigs.
- Managed a budget of \$250,000 when organising a tour of Europe.

REFEREES

Available on request.